



## INTERNAL RULES

Article 1: object The purpose of these regulations is to draw the attention of visitors to the Happy Forest to the safety instructions and prohibitions governing their visit, as well as to several basic rules that must be strictly observed.

Article 2: Conditions of visit hours and periods of opening to the public. The Happy Forest Park is open to the public according to the calendar posted every year on its website [www.happyforest.fr](http://www.happyforest.fr). The schedules of the educational activities are displayed at the entrance of the establishment. The Management reserves the right to cancel these services if weather conditions do not allow it and to close the establishment in the event of force majeure. The presentation of certain animals may be modified or removed temporarily or permanently.

### Article 3: General instructions

The visit is reserved for people with a ticket. This certificate is valid for a single person and for a single visit.

The visit will be carried out in suitable and decent dress.

Visitors are encouraged to make their visit with respect for other people and animals, along the paths reserved for this purpose.

### Article 4: Prohibitions

It is prohibited under penalty of expulsion of visitors:

- To introduce alcoholic beverages and narcotics.
- To pursue, excite or throw projectiles at animals
- To walk outside the aisles and cross the security fences
- To pass the fingers through the fences and in the cages of the animals
- To shout and run, and to use any instrument likely to make noise.
- To enter the premises reserved for services
- To knock on the windows of the observatories
- To touch and degrade the scenographies
- Access of animals belonging to the public or staff is prohibited to with the exception of those accompanying disabled persons.
- Giving or throwing food to animals.
- To walk barefoot on the site
- Any collective or individual sport is prohibited in the park.
- To introduce weapons or dangerous products
- To engage in advertising demonstrations or not, in the distribution of tracts or printed matter, postings, etc., to carry on a commercial activity there of any nature and in any form whatsoever,
- To do an act of begging

### Article 5: Contact with animals

We inform visitors that they will be authorized from time to time during their visit to enter enclosures in the presence of animals. For the safety of all, it is imperative that everyone respects the safety instructions. It is the duty of all visitors to inform the management or the cash desk if they witness any imprudence or anomaly: cage door

open, animal in freedom, etc. Children must be accompanied to access authorized enclosures.

#### Article 6: Respect for the site

Visitors using games made available to them free of charge do so under their own responsibility and under no circumstances can the park be held liable for any accident whatsoever.

In order to preserve this place, it is forbidden:

- To throw papers or other rubbish in the spaces reserved for animals, pools and walkways.
- To damage the facilities made available to the public.
- To climb trees to damage the plantations

Bins are available to you throughout your journey. It is forbidden to smoke on the site, the forest being protected.

#### Article 7: Support for children

Children must remain under the continuous supervision of parents or chaperones. Supervision of groups of children is compulsory with at least one guide for every seven children. For security reasons the visit will be refused to unaccompanied children. Children who are found alone inside the park will be held at reception until they are handed over to their parents or, failing that, to their companions, or to the competent authorities.

#### Article 8: Photos and shots

The use of cameras and recording devices, as well as painting and drawing are permitted. However, the photographs, films, recordings and works thus produced may under no circumstances, except by derogation granted by the Management, be used for commercial purposes or for public presentations, even free of charge.

#### Article 9: Penalties

Any visit to the park individually or collectively entails acceptance of these rules and non-compliance with them releases the park from all liability. Any visitor not respecting these instructions will be asked to leave the grounds of the park. In the event of violation by visitors of the provisions of these rules, as in the event of disturbances or incidents, law enforcement officials may be called in.

In the event of non-compliance with these regulations, the management cannot be held responsible for any consequences.

#### Article 10 : Emergencies

In case of emergency do not hesitate to contact a member of staff. A first aid kit is available at the reception of the animal park and at the snack bar.

The Management thanks you for your understanding and wishes you a pleasant visit.